

Community Information Updates From Managed Care

This electronic bulletin is being sent to communities to improve our efforts in keeping you up-to-date on MAA's managed care information. We will provide brief summaries of issues and links to Web sites where you can get detailed information about the topics. Watch for future issues in your e-mail and on our Web page at <http://maa.dshs.wa.gov/HealthyOptions/>.

What's New in Managed Care?

Healthy Options/SCHIP Contractors for 2004

The 2003-2005 Healthy Options/SCHIP contract has been approved by the Centers for Medicare and Medicaid Services (CMS). We're happy to report we have the same participating health plans, however there are some service area changes. MAA's Numbered Memo 03-97 lists all of the 2004 Healthy Options/SCHIP/Basic Health Plus contractors and the service area changes. Click on the link below for complete details: <http://maa.dshs.wa.gov/Download/Memos/2003Memos/03-97maa.pdf>

Snohomish County – March 2004

Starting March 1, 2004, Snohomish County was changed from a "voluntary" to a "mandatory" enrollment county. This means that DSHS clients eligible for Healthy Options and SCHIP must enroll with one of three managed care health plans participating in the county: Community Health Plan of Washington, Molina Healthcare of Washington Inc. or Regence Blue Shield. *NOTE: Regence Blue shield is only available as a Healthy Options plan choice in the Stanwood, WA area.* DSHS clients were sent information regarding the changes and managed care choices in January and February and have been enrolled in the health plans effective March 1, 2004. Information about the change was included in our Numbered Memo 03-97 for the providers and the MAA press release at following link: <http://www1.dshs.wa.gov/mediareleases/2003/pr03437.shtml>.

For more information about enrollment and client issues please call MAA's Customer Service line at (800) 562-3022. For information about the health plans, providers and clients can call the plans directly at:

Community Health Plan of Washington - (800) 440-1561
Molina Healthcare of Washington Inc. – (800) 869-7165
Regence BlueShield – (800) 669-8791

FQHC/RHC Managed Care Enhancements

In January 2004, MAA began a transition process that will require each FQHC and RHC to submit a claim for each managed care client at the clinic in order to receive the per member, per month enhancement. *See MAA Number Memo 03-99*
<http://maa.dshs.wa.gov/Download/Memos/2003Memos/03-99maa.pdf>.

In the past, MAA received a roster from each health plan listing the clients assigned to the clinic for the month. This method, however, was not very efficient or accurate. The new process will allow clinics to submit the claims electronically to MAA. For more information about changes to the billing process please contact, Kevin Collins, FQHC/RHC Program Manager by email at collikm@dshs.wa.gov.

HIPAA Project Status Update

Current Status

MAA's HIPAA project staff is continuing to work with providers and clearinghouses to implement the new changes associated with the electronic transmission of health care data for claims, remittance advice, eligibility inquiry, claims status inquiry, and referral certification and authorization to name a few. Implementation of all transactions required by the HIPAA Transaction Code Set rule will soon be complete. MAA is now in the process of determining the exit strategy for ending "dual-support".

Upcoming Events

MAA will be providing WINASAP2003 training in late April to early May 2004 to the provider community in support of the successful transition to HIPAA Compliant Electronic Claims Submission throughout the state. Please note the training at this time is not intended for POS pharmacies and skilled nursing facilities. Check out all the information regarding this training opportunity and registration process on MAA's HIPAA website at: <http://maa.dshs.wa.gov/dshshipaa/>

Regular Reports and Reminders

Healthy Options Enrollment - Information on managed care enrollment by county is available at: <http://maa.dshs.wa.gov/HealthyOptions/HOEnrollmentdata.html>

Billing Instructions - MAA's Billing Instructions are updated and revised as changes occur in the numerous programs and benefits. Please check for changes frequently at the following website: <http://maa.dshs.wa.gov/Download/Newrelease.html>. The complete list of billing instructions by program/category can be downloaded from: <http://fortress.wa.gov/dshs/maa/Download/PublicationsFees.htm>